



COURTESY VOUCHER TERMS AND CONDITIONS

The following restaurants will be noted as “The Company” throughout our terms and conditions:

Kruse and Muer in the Village
Kruse and Muer on Main
The Rochester Chop House
Kabin Kruser’s Oyster Bar
Kruse and Muer Roadhouse
Kruse and Muer on Wilshire
Kruse’s Deer Lake Inn

Kruse and Muer, Kabin Kruser and The Rochester Chop House Restaurants are committed to the communities we serve and are pleased to contribute to worthy causes and fundraising events in those communities.

TERMS AND CONDITIONS THAT APPLY:

- Courtesy Vouchers are only issued for donation or charitable causes.
- Courtesy Vouchers are only issued by the Corporate office after documented request from organization is submitted, reviewed and approved by the Company President.
 - To request a Charitable Donation Application from The Company please contact our customer service at 248-652-3896, Monday through Friday between the hours of 10:00 a.m. and 2:00 p.m. (EST)
 - Donations are fulfilled at the discretion of The Company.
 - In order to be eligible for a charitable donation, your organization must meet the following requirements:
 - Submit your request at least four weeks prior to the event
 - Not be affiliated with any controversial cause or group. All groups will be reviewed by and at the discretion of The Company.
 - Provide a Federal ID that indicates a charitable organization.
 - Provide a physical mailing address for vouchers to be mailed if approved.
 - Orders are fulfilled to the address supplied.
 - We will not be responsible for lost Courtesy Vouchers as a result of non-delivery due to incorrect addresses or other occurrences outside of our control.
- Please do not call customer service regarding the status of your request. We receive a tremendous number of requests and will process your application as soon as we can prior to the event date given the above requirements are met.
- Courtesy Vouchers are only good for food and beverage. Tax and gratuity are not included.
- Presentation of the Courtesy Voucher is required for redemption
- The Courtesy Voucher has no cash value. It cannot be redeemed for cash.
- Courtesy Voucher will not be replaced if lost, stolen, expired, altered or damaged.



- Courtesy Vouchers will be issued with a one year expiration date
- If the purchase is less than the amount of the Courtesy Voucher, the difference WILL NOT be returned to the guest. Neither cash nor a replacement Courtesy Voucher will be issued.
- If the purchase exceeds the amount of the Courtesy Voucher, the difference must be paid at the time of the purchase
- Courtesy Vouchers are numbered, recorded and kept on file at the Corporate office
- Courtesy Vouchers may not be used for Barter or Trade
- Courtesy Vouchers are treated as a Discount Coupon and are rung and recorded on Journals as “A&P”